SECTION 1  Questions 1–10

Questions 1–5
Complete the form below.
Write NO MORE THAN ONE WORD AND/OR A NUMBER for each answer.

Hotel Armitage Booking Form

<table>
<thead>
<tr>
<th>Example</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Kelvin Jones</td>
</tr>
<tr>
<td>Booking #:</td>
<td>1</td>
</tr>
<tr>
<td>Vehicle Registration #:</td>
<td>2</td>
</tr>
<tr>
<td>Date of Arrival:</td>
<td>21 May</td>
</tr>
<tr>
<td>Room #:</td>
<td>501</td>
</tr>
</tbody>
</table>

Type of room:

Extra requirements:
Identification: Driver’s Licence

Questions 6–10
Complete the map below.
Write NO MORE THAN ONE WORD for each answer.
SECTION 2  Questions 11–20

Questions 11–13
Choose the correct letter, A, B or C.

11 The SIS is
   A a non-profit making organisation.
   B owned by an international corporation.
   C a collective owned by ordinary people.

12 The SIS
   A has no fees.
   B has low fees.
   C avoids paying fees.

13 SIS accounts with the same customer number
   A will be charged for setting up automatic payments.
   B attract no service charges.
   C must have a minimum balance.

Questions 14–20
Complete the table below.
Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

<table>
<thead>
<tr>
<th>SAVINGS OPTIONS</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Savings Account</td>
<td>Minimum balance</td>
<td>Interest Information</td>
<td>Access</td>
</tr>
<tr>
<td>Internet Account</td>
<td>None</td>
<td>Earn good rate from first dolar. Calculated daily and paid monthly</td>
<td>Via Internet, TXT, telephone. No account or 14 .......... fees</td>
</tr>
<tr>
<td>Stairs Saver</td>
<td>None—but higher rates for bigger balances</td>
<td>3 tiers plus 15 ............ . Calculated daily and paid monthly</td>
<td>Unlimited withdrawals but better to limit to once a month</td>
</tr>
<tr>
<td>16 ................</td>
<td>None</td>
<td>One interest rate, calculated daily and paid on 17 .........</td>
<td>Anytime—no penalty for withdrawals</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INVESTMENT OPTIONS</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Investment Account</td>
<td>Minimum deposit</td>
<td>Interest Information</td>
<td>Access</td>
</tr>
<tr>
<td>Term Deposit —safe and 18 ............, low risk</td>
<td>$1,000</td>
<td>Calculated daily and paid monthly, quarterly, or at maturity</td>
<td>Only at maturity</td>
</tr>
<tr>
<td>19 ................</td>
<td>$5,000</td>
<td>Calculated daily and compounded or paid out quarterly</td>
<td>Only at maturity</td>
</tr>
<tr>
<td>Retirement Fund</td>
<td>a certain percentage of 20 ............ before tax</td>
<td>Different levels of risk and return</td>
<td>At 60</td>
</tr>
</tbody>
</table>
SECTION 3  Questions 21–30

Questions 21–23
Answer the questions below.
Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

21 What period of English literature will the conference cover?
..............................................................

22 How many panel discussions have been arranged?
..............................................................

23 What is the aim of a panel discussion?
   To present .............................................

Questions 24–30
Complete the notes below.
Write ONE WORD ONLY for each answer.

Procedure (dealt with by prof.)
- Identify topic of interest involving some 24 .................
- Invite panellists
- Select a 25 .................
- Decide on 26 .................

Guidelines
- Introduction of topic & speakers—get 27 ................. information from prof.
- Each panellist speaks for 2 mins—make a hand 28 ................. to show time is up
- Primary function = panel discussion (about 40 mins)
- Close discussion & give 29 .................
- Secondary function = question time (about 15-20 mins)
- At end of question time, panel is thanked and audience shows appreciation by 30 .................

SECTION 4  Questions 31–40

Questions 31–35
Complete the notes below.
Write ONE WORD ONLY for each answer.

Hydropower
- Renewable—constant source of 31 ................. from natural hydrologic cycle
- 32 .................—90% of hydro energy → electricity
- Clean—no air or 33 ................. pollution
Questions 36–38
Label the diagram below.
Write no more than TWO WORDS for each answer.

Questions 39 and 40
Complete the sentences below.
Write NO MORE THAN TWO WORDS for each answer.

39 To be effective, hydroelectric dams should be built across rivers with both sufficient head and .......... .

40 There needs to be a balance between the needs of .......... living in developed environments and the preservation of natural habitat.