SECTION 1 QUESTIONS 1-14
You are advised to spend 20 minutes on Questions 1-14. Read the text below and answer Questions 1—7.

Barchester Office Towers
Visitor Information

Welcome to Barchester Office Towers. Visitors must register with the Security Desk in order to obtain a visitor’s badge and be allowed entrance to the building. The Security Desk is located on the ground floor lobby near the main entrance. The security officer on duty will direct you to the office you are visiting. In addition, a map of the building is displayed near the main elevators located behind the Security Desk.

To reach the rooftop parking area, take the elevator to the fourth floor, then follow the signs. Also located on that floor is the City View Restaurant, serving three meals a day, Tuesday-Sunday.

Barchester Office Towers offers a number of business services for the convenience of tenants and visitors. The Copy Center is located on the second floor. Photocopy and fax services are available here. Computers with Internet access are also available. The Copy Center is open twenty-four hours a day. You must show your visitor’s badge when requesting services.

A small branch post office is located down the hall from the Copy Center. Envelopes and stamps are sold here. Mail pickup is twice a day, at 7:30 a.m. and 5:00 p.m. On the third floor, you will find a branch of the National Bank. All basic banking services are offered. Next to the bank is the Barchester Coffee Shop. Coffee, tea, and snacks are sold here, and most major daily newspapers and business magazines are available for perusal. The coffee shop is open from 7:00 a.m. until 4:30 p.m. Monday-Saturday.

Questions 1-7
On which floor of the office complex can you do each of the following activities?
On lines 1-7 on your answer sheet, write:

{A} if you can do this on the ground floor
{B} if you can do this on the second floor
{C} if you can do this on the third floor
{D} if you can do this on the fourth floor

[1] have lunch
[2] cash a check
[3] mail a letter
[4] get a pass to enter the building
[5] read a newspaper
[6] fax a document
[7] look at a map of the building
Questions 8 -1 4
Read the text below and answer Questions 8-14.

Spring Willow Farm Museum and Education Center

Spring Willow Farm is a fully operating farm designed to educate the public about farm operation, farming history, and issues facing farmers today.

Schedule
We are open to the public year-round, with reduced hours during the winter months. Closed Mondays and holidays.

Visiting the Farm
Visitors are free to tour the farm on their own. Please note that children must be accompanied by an adult at all times. Maps are available at the information desk in the Main Building. Guided tours are included in the cost of admission. Tours leave from the Main Building front entrance at 10:00 a.m. and 2:00 p.m. daily.

The ground floor of the Main Building is open to visitors. It contains exhibits explaining daily farm life in different periods of history, with displays showing farm implements, kitchen and other household utensils, photographs, and more. The information desk is also located here, as well as the Farm Museum Gift Shop.

Classes
The museum offers classes on various aspects of farming and farm history two evenings a week throughout the year. Ask at the information desk for a schedule of upcoming classes. In addition, classes on special subjects related to farming can be arranged for your club or group. Please contact the Education Office for further information. All classes take place in the classrooms located on the second floor of the Main Building.

Do the following statements agree with the information given in the text about the Spring Willow Farm Museum and Education Center? On lines 8—14 on your answer sheet, write:

<table>
<thead>
<tr>
<th>Statement</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 Spring Willow Farm is closed during the winter months.</td>
<td>TRUE</td>
</tr>
<tr>
<td>9 Children are not allowed to visit the farm.</td>
<td>FALSE</td>
</tr>
<tr>
<td>10 Spring Willow Farm charges visitors an admission fee.</td>
<td>TRUE</td>
</tr>
<tr>
<td>11 The guided tours last two hours.</td>
<td>FALSE</td>
</tr>
<tr>
<td>12 The museum has gifts for sale.</td>
<td>TRUE</td>
</tr>
<tr>
<td>13 Farmers are offered a special discount on classes.</td>
<td>NOT GIVEN</td>
</tr>
<tr>
<td>14 The museum buildings are open in the evening.</td>
<td>TRUE</td>
</tr>
</tbody>
</table>
SECTION 2 QUESTIONS 15-27
You are advised to spend 20 minutes on Questions 15—27.

Questions 15 -20
The following reading passage has six sections A - F. Choose the correct heading for sections A - F from the list of headings below. Write the correct number, i-viii, on lines 15—20 on your answer sheet. There are more headings than sections, so you will not use them all.

[15] Section A  
[16] Section B  
[17] Section C  
[18] Section D  
[19] Section E  
[20] Section F

LIST OF HEADINGS

{i} Feeling Confident  
{ii} Solving Problems  
{iii} Room Arrangement  
{iv} Equipment  
{v} Defining Your Purpose  
{vi} Using Visuals  
{vii} Your Audience  
{viii} Speaking Well

How to Give an Effective Presentation
When planning an effective presentation, there are a number of things to keep in mind.

A
First ask yourself, “Why am I giving this presentation?” The point of your presentation may be to outline a project plan, report on work that has been done, solve a problem, provide training, or generate support for an idea. Once you are clear on the reason for your presentation, it will be easier to organize your information.

B
If you are not used to giving presentations, you may feel nervous. There are a few things you can do to counteract this. The most important thing is to rehearse your presentation several times until you feel comfortable with it. Before you begin speaking, take a few deep breaths. This will help you relax. Stand up straight and look your audience in the eye. Most of all, don’t try to be perfect. This is an impossible goal.

C
Even though you may be using a microphone, you still need to pay attention to your voice. Talk slowly and clearly. Pause often to give your audience time to absorb the information. Do not garble your words or talk so quickly that no one can follow you.
There is no better way to lose your audience than to stand at the front of the room and talk on and on but give them nothing to look at. Plan to use presentation software to show charts and graphs, photographs, maps, or other graphics that will make your ideas clearer. This is particularly important for numbers, but it is also useful for other kinds of information.

Before you begin your presentation, remember to check the microphone, computer, and any other special tools you may be using. Make sure everything is in working order before you start talking so that there will be no interruptions due to breakdowns.

Something that is often overlooked but that is very important for an effective presentation is the location setup. Make sure that the seating is placed so that it allows everyone to see your slides and hear your voice. The chairs should be comfortable, too.

Questions 21 - 27
Read the text below and answer Questions 21—27.

The Marcy Corporation
Information for New Employees

All new employees at the Marcy Corporation are required to attend an orientation session during their first month of employment. The next orientation session will be held on March 21 in the company conference room. Employee benefits, payment policies, employee responsibilities, and other personnel matters will be discussed. Employees are requested to read the employee manual and submit the signed statement prior to attending the orientation.

The Marcy Corporation Employee Manual has been provided to inform our employees about the company’s procedures and policies. We ask each employee to take the time to read the manual carefully. After a thorough review of the manual, the statement below should be signed and returned to the employee’s supervisor by the date noted below. Every effort has been made to present the information in the manual in a clear and concise manner. If there are any questions regarding the content of the manual, they should be submitted in writing to Human Resources.

Statement
I, ______________________________, have read a copy of the Marcy Corporation Employee Manual and am familiar with its contents. By signing below, I certify that I understand and accept the information contained in the Marcy Corporation Employee Manual and agree to abide by the Marcy Corporation’s policies.

________________________
(Employee signature)

Please submit by: March 15
Questions 21 - 27
Complete the sentences below.
Choose NO MORE THAN THREE WORDS from the text for each answer.
Write your answers on lines 21 - 27 on your answer sheet.

[21] All_______________________ must participate in an orientation session.
[22] The _______________will take place in the company conference room.
[23] The manual should be read before_________________
[24] The employee manual contains information about the company’s
[25] The signed statement should be submitted to _________________
[26] ______________ will answer questions about the content of the manual.
[27] The due date for the signed statement is _________________

SECTION 3 QUESTIONS 28-40

Canoes Around the World
Many cultures throughout the world have developed some form of canoe—a long, slender, open boat powered by handheld paddles. In each case, the technologies and materials used to construct the canoe reflect the resources available to that particular culture. There are three basic types of canoe: the frame-and-bark canoe, the dugout, and the plank canoe. Developed by cultures on every continent since prehistoric times, canoes continue to be used today both for survival and for recreation.

The birch-bark canoe, an example of the frame-and-bark type of construction, was developed in the region that is now the northeastern United States and eastern Canada. Native Americans constructed birch-bark canoes by building a frame from spruce wood and then using roots to stitch pieces of birch bark over the frame. In areas where birch was not available, bark from elm or spruce trees was used instead. After the bark was sewn to the frame, the canoes were then sealed with a mixture of spruce gum and bear grease. These substances worked very well to make the boat watertight. Birch-bark canoes were lightweight and thus easily portaged around waterfalls or from lake to lake. Most were designed to hold no more than two or three people and were used for lake and river travel. When Europeans opened up the fur trade in North America in the seventeenth century, the French traders used larger versions (30 to 40 feet in length) to transport furs in large quantities across the Great Lakes for shipment back to Europe.

The dugout—a canoe created from a single tree trunk—has been used in many areas throughout the world. Simple versions of hollowed-out logs were used by native peoples throughout much of North America. Coastal groups such as the Haida and Tlingit in the Pacific Northwest developed large dugout crafts 60 feet or longer that could carry large numbers of people on the ocean for trade, warfare, fishing, whaling, and travel to ceremonial gatherings. First, the outer and inner bark around the entire circumference of a tall, straight tree, often a cedar or redwood, was removed. This process, called girdling, cuts off the flow of sap, thus killing the tree and making it easier to chop down. Then the tree was felled and cut to the appropriate length. The opening of the dugout was created by repeatedly burning the wood, then carving it out with tools. In early times, stone tools were used, but later metal tools came into use. Once the canoe was carved out, the boat builders filled it with water and brought the water to a boil.
using stones heated on a fire. This softened the wood and the weight of the water caused the walls of the canoe to bow outward, giving it more width than the original girth of the tree.

The ocean-going Chumash people of what is now southern California developed the tomol, or plank canoe. They created their canoes by cutting planks from redwood trees, carving and shaping them into a canoe without any frame. They lashed the planks together by drilling holes and tying them with cords. Pitch from pine trees and tar, also found locally, were used between the planks and over the entire hull for waterproofing.

The canoe played a major role in the spread of all the Pacific Island cultures. These cultures developed outrigger and double-hulled dugout canoes. Outriggers have one or more parallel floats attached to a dugout canoe with poles for increased stability in ocean waves. Double-hulled canoes have a platform between two parallel dugouts. These highly stable designs, combined with sails, enabled the Polynesians to go on epic ocean journeys and to inhabit far-flung islands. Several families (or as many as 200 people in the largest vessels), could sail in each of these double-hulled canoes with food, water, and domesticated plants and animals across huge expanses of ocean, and in this way the Polynesian people spread throughout the Pacific, establishing new communities on previously uninhabited islands.

In areas of dense rain forest throughout the world, including the Amazon basin, and parts of Africa and Asia, river travel with dugouts was, and in many cases still is, the primary means of transportation. In West Africa, large war canoes capable of transporting many fighters were carved from single trees.

Descendants of the ancient canoes are still widely used today. Traditional cultures around the world still use dugout canoes for fishing and transportation. Today’s modern recreational canoes, while now often constructed with aluminum, fiberglass, wood, and canvas, plastic, and other synthetic materials, still retain the shape and basic design of the birch-bark canoes developed in the distant past. The catamaran sailboat, widely used in racing, is a direct descendant of the double-hulled sailing canoe used thousands of years ago by the Polynesian cultures.

QUESTIONS 28-34
Look at the following descriptions, Questions 28—34, of the different types of canoes. Match each description with the correct canoe, A, B, or C. Write the correct letter, A, B, or C, on lines 28—34 on your answer sheet.

[28] held together with rope
[29] made from a hollowed-out log
[30] made waterproof with gum and grease
[31] constructed with the use of both fire and water
[32] easy to carry over land
[33] sealed with pitch and tar
[34] made to carry just a few people
Polynesians turned dugout canoes into outrigger canoes by attaching [35] _____________________ to them. Double-hulled canoes were made by connecting two outrigger canoes with [36] _____________________ . Because they could travel over [37] _____________________ of ocean in these canoes, Polynesians were able to inhabit islands all across the Pacific Ocean. In West Africa, large war canoes were used to carry [38] _____________________ . Today, [39] ______________ canoes are made of modern materials such as aluminum, fiberglass, and plastic. These modern canoes are similar in form to [40] ______________ canoes.